

Escalation matrix

In case of any difficulties faced, which requires our attention, you can approach the appropriate level of officials as given below: -

Level 1:

The Chief Manager
In-Charge Government Business Department
Zonal Office, Third Floor,
Union Bank Bhavan,
139, Broadway, Chennai - 108
Email: pmo.fgmochennai@unionbankofindia.bank
venkat.ponna@unionbankofindia.bank

Level 2:

The Chief Manager
Zonal LEAP Office,
Zonal Office, Third Floor,
Union Bank Bhavan,
139, Broadway, Chennai - 108
Email: zlo.chennai@unionbankofindia.bank

Level 3:

The Assistant General Manager
Zonal LEAP Officer,
Zonal Office, Third Floor,
Union Bank Bhavan,
139, Broadway, Chennai - 108
Email: zlo.chennai@unionbankofindia.bank

(Any changes in the above escalation matrix will be intimated by the Bank to the DTA)

Classification: Internal